|                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ANCLECONIE ADMINISTRATI                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ON<br>45          | el                                                        | No. 0646                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | OMP NO                                                                                              | APPROVED                   |
|-----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------|
| CENTERS FOR MEDICARE & N. CAID SERVICES  STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (DENTIFICATION:NUMBER: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | (X2) M                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ULTIPLE CON       | STRUCTION                                                 | OMB NO. 0938-0391<br>(X3) DATE SURVEY<br>COMPLETED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                            |
| AND PLAN C                                                                                                            | F CORRECTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | JOENTIFICATION NUMBER:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | A, BUI            | LDING                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | COMPL                                                                                               | 2160                       |
|                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 445129                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | B. WI             | (G                                                        | <u> </u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 10/0                                                                                                | )5/2 <b>011</b>            |
| NAME OF PROVIDER OR SUPPLIER                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                   |                                                           | RĖSS, CITY, STATE, ZIP GODE<br>LE CREEK RD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                     | ļ                          |
| FORT SANDERS SEVIER NURSING HOME                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                   |                                                           | ILLE, TN 37862                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | e                                                                                                   | 60<br>80—00.               |
| (X4) ID<br>PREFIX<br>TAG                                                                                              | (EACH DEFICIENCY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | ID<br>PREF<br>TAG | 2.2                                                       | PROVIDER'S PLAN OF CORRECTIVE ACTION SHO DESS-REFERENCED TO THE APPROPRIES.  DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | ULD BE                                                                                              | (XS)<br>COMPLETION<br>DATE |
| SS=E                                                                                                                  | The facility must en a licensed pharmac of records of receip controlled drugs in accurate reconcillat records are in order controlled drugs is a reconciled.  Drugs and biological labeled in accordant professional princip appropriate access instructions, and the applicable.  In accordance with facility must store a locked compartmen controls, and permit have access to the The facility must propermanently affixed controlled drugs lists Comprehensive Drugs Control Act of 1976 abuse, except when package drug distrit quantity stored is mide to the permanently affixed controlled drugs lists abuse, except when package drug distrit quantity stored is mide to the permanently affixed controlled drugs lists abuse, except when package drug distrit quantity stored is mide to the permanently detected. | inploy or obtain the services of elst who establishes a system that disposition of all sufficient detail to enable an alon; and determines that drug and that an account of all maintained and periodically has used in the facility must be determined and periodically has used in the facility must be determined and periodically has used in the facility must be determined and include the dry and cautionary expiration date when the state and Federal laws, the did drugs and biologicals in the sunder proper temperature to only authorized personnel to keys.  Avide separately locked, compartments for storage of the did Schedule it of the and other drugs subject to the facility uses single unit oution systems in which the linimal and a missing dose can | F                 | Medirevis will a medi not g medi expir Phan All li in-ser | Nursing Home policy for ication Administration has ed to include "the licensed check expiration date on all cations before administerilive any medication if the cation is expired or has no ation date present and call macy." (see #6 on attachm censed staff members havroiced on this policy. (see hment B)  M. Brimer, Pharm. D.  Investigated procedure software, and labeling. Identified recent modif of label formatting pust expiration date out of the space on the label. Pha corrected and generated labels. Pharmacist revitall other labels to ensur were correct.  New action- Pharmacy members will review all pharmacy generated label (see attachment C) | inurse il ing, Do the nent A) e been  s, ications hed the he print hamacy l new ewed e they staff ! | 10/13/11                   |
|                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ER/SUPPLIER REPRESENTATIVE'S SIGN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | JAY(IbE           |                                                           | .Tule                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                     | (X0) DATE                  |
| ADVINITION                                                                                                            | DIMENSION OF PROVID                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | FIGURE LEGENTATIVE 9 9100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1016              | Sllin                                                     | William adn                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | unistra                                                                                             | In Idaly                   |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above ere disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

If conlinuation sheet Page 1 of 4

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED; 10/06/2011 FORM APPROVED OMB NO. 0938-0391

| OFIAIR                                                        | NO FOR WEDICARE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | A MEDICAID SERVICES                                                                                                                                                                                                                                                    |                                   |                                                                |                                                                                                                                                                                                                                                         | OMB MO                          | . 0938-0391        |
|---------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:                                                                                                                                                                                                                  | (X2) MULTIPLE CONS<br>A. BUILDING |                                                                | STRUCTION                                                                                                                                                                                                                                               | (X3) DATE SURVEY<br>COMPLETED   |                    |
| 2.90                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 445129                                                                                                                                                                                                                                                                 | B. Wil                            | NG                                                             |                                                                                                                                                                                                                                                         | 10/0                            | 5/2011             |
| NAME OF PROVIDER OR SUPPLIER FORT SANDERS SEVIER NURSING HOME |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE 709 MIDDLE CREEK RO SEVIERVILLE, TN 37862                                                                                                                                                                                        |                                   |                                                                |                                                                                                                                                                                                                                                         |                                 |                    |
| (X4) ID<br>PREFIX<br>TAG                                      | (EACH DEFICIENCY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)                                                                                                                                                                                           | (D<br>PREF<br>TAG                 | IX (CR                                                         | PROVIDER'S PLAN OF CORREC<br>EACH CORRECTIVE ACTION SHO<br>OSS-REFERENCED TO THE APPR<br>DEFICIENCY)                                                                                                                                                    | ULD BE                          | COMPLETION<br>DATE |
| F 431                                                         | Based on observate failed to ensure con expiration date for the residents reviewed.  The findings included the findings included the control of the control  | lon and interview the facility trolled substances had an wenty-six residents of forty ed:  ober 4, 2011, at 8:53 a.m., 1 revealed twelve residents of on wing one had controlled redication cart. Continued liled substances with charge the controlled substances did | F                                 | 131                                                            |                                                                                                                                                                                                                                                         |                                 |                    |
| F 441<br>SS=D                                                 | with charge nurse # of twenty-one reside controlled substance Continued review of with charge nurse # substances did not interview on Octobe the facility pharmacisystem for controlled changed at the pharexpiration dates bein 483.65 INFECTION SPREAD, LINENS  The facility must estainfection Control Prosafe, sanitary and control of twenty and control of the twenty and control of twenty and contro | ng dropped off. CONTROL, PREVENT ablish and maintain an gram designed to provide a mfortable environment and evelopment and transmission ion.                                                                                                                          | F 4                               | Resid<br>licens<br>need t<br>touch<br>the ba<br>hands<br>admin | event this from happening<br>ent #8 or any other resider<br>ed staff were informed of<br>o wear gloves any time<br>ing a pill and/or capsule w<br>re hands is necessary, was<br>prior to medication<br>istration, and cleansing ha<br>en each resident. | nt, all<br>the<br>rith<br>shing | 10/13/11           |

Oct. 14. 2011 2:14PM | LECONIE ADMINISTRATION

DEPARTMENT OF HEALTH AND "MAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

No. 0646 PR.:...5: 10/08/2011 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:                                                                                                                                                                                                                                                                                                                                                                                                         | (X2) MULTIPLE CONSTRUCTION A, BUILDING |                                                                                                                                                                                                                                                                           |                                                                          | (X3) DATE SURVEY<br>COMPLETED |  |
|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------|--|
| 445129                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | B. WING                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        | 10/05/2011                                                                                                                                                                                                                                                                |                                                                          |                               |  |
| NAME OF PROVIDER OR SUPPLIER FORT SANDERS SEVIER NURSING HOME |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        | TREET ADDRESS, CITY, STATE, ZIP CO<br>700 MIDDLE CREEK RD<br>SEVIERVILLE, TN 37862                                                                                                                                                                                        | DE                                                                       |                               |  |
| (X4) ID<br>PREFIX<br>TAG                                      | (EACH DEFICIENCY                                                                                                                                                                                                                                                                                                                                                                                                                                                        | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL BC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG                    | PROVIDER'S PLAN OF CO<br>(EACH CORRECTIVE ACTION<br>CROSS-REFERENCED TO THE<br>DEFICIENCY)                                                                                                                                                                                | SHOULD BE                                                                | (X5)<br>COMPLETION<br>DATE    |  |
| F 441                                                         | The facility must es Program under whic (1) Investigates, coi in the facility; (2) Decides what pr should be applied to (3) Maintains a reco actions related to in (b) Preventing Spread (1) When the Infection determines that a re prevent the spread isolate the resident, (2) The facility must communicable disea from direct contact will tra (3) The facility must hands after each dir hand washing is indi professional practice (c) Linens Personnel must han | ablish an Infection Control shit - atrols, and prevents infections occurres, such as isolation, an Individual resident; and rd of incidents and corrective fections.  ad of Infection on Control Program sident needs isolation to of infection, the facility must prohibit employees with a use or infected skin lesions with residents or their food, if insmit the disease.  require staff to wash their sect resident contact for which cated by accepted | F 44                                   | Continued from page 2  The Medication Administre (see attachment A) has been include the above statement licensed staff members has serviced (see attachment Expolicy/revision.  This will be monitored by being observed during the pass by a Pharmacist or Suguerterly. | en revised to  nt, and all  we been in- ) on this  each nurse medication | 10/13/11                      |  |
| (20)                                                          | by:<br>Based on medical re<br>and interview, the fac<br>infection control prac                                                                                                                                                                                                                                                                                                                                                                                          | is not met as evidenced ecord review, observation, cility failed to maintain tice during medication e resident (#8) of fourteen                                                                                                                                                                                                                                                                                                                               |                                        |                                                                                                                                                                                                                                                                           |                                                                          |                               |  |

DEOct. 14. 2011 2:14PM ANELECONTE ADMINISTRATION P. 6 APPROVED No. 0646 CENTERS FOR MEDICARE & ME AID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY STATEMENT OF DEFICIENCIES OX1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A BUILDING B. WING 445129 10/05/2011 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 709 MIDDLE CREEK RD FORT SANDERS SEVIER NURSING HOME SEVIERVILLE, TN 37862 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID COMPLETION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) Continued From page 3 F 441 The findings included: Resident #8 was admitted to the facility on May 10, 2011, with diagnoses including Congestive Heart Fallure, Chronic Obstructive Pulmonary Disease, and Anemia. Medical record review of the current Physician's recapitulation orders revealed "...SPIRIVA(medication for treatment of bronchospasms) CAP(capsule)...use 1 (one) Inhalation daily..." Observation on October 4, 2011, at 7:26 a.m., revealed charge nurse #1 administering medications to resident #8. Continued observation revealed charge nurse #1 opened the medication cart and retrieved a spiriva inhalation device from the medication cart. Further observation revealed the charge nurse then retrieved a spiriva capsule for inhalation without washing the hands or donning gloves and placed the capsule in the inhalation device. Observation revealed Charge Nurse #1 then administered the medication to the resident. Interview with charge nurse #1 on October 4. 2011, at 8:05 a.m., at wing one nurse's desk, confirmed Infection control was not maintained for resident #8 during the medication administration.